



ISO 9001 Certified

# 1000C Series

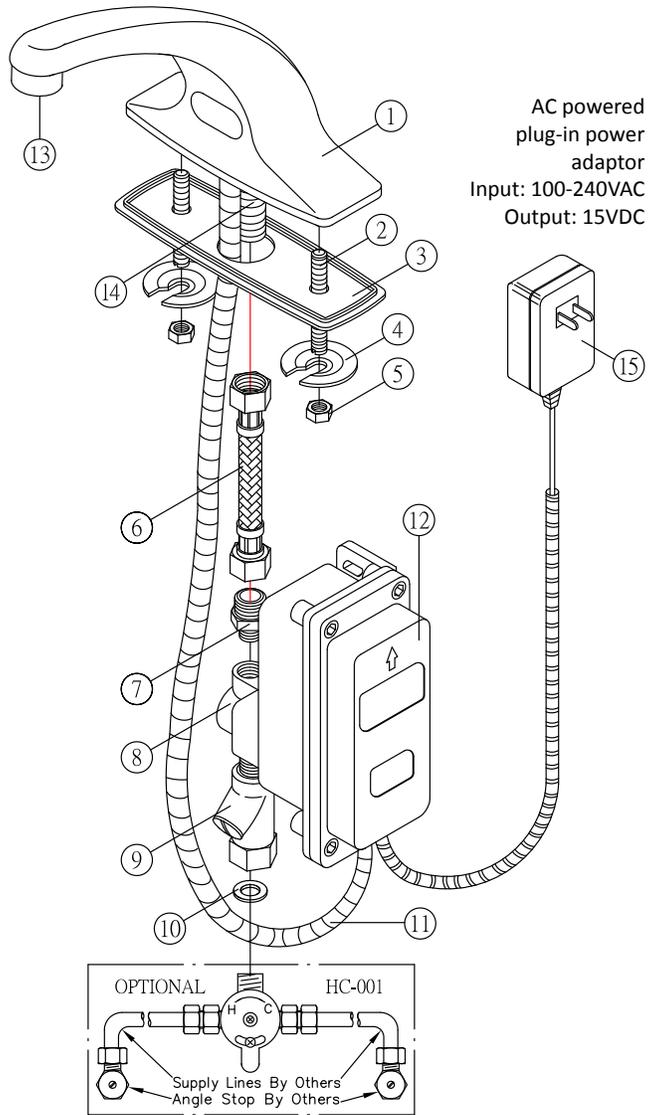
AC or Battery Powered Sensor Operated Faucet

## Installation Instructions

1. Prior to installation, thoroughly flush all water lines and replace stop washers, if required.
2. Ensure the **Mounting Gasket (3)** is fitted onto the **Faucet Body (1)**. Attach the **Inlet Shank (14)** and **Supply Tube (6)** to the inlet on the **Faucet Body (1)**.
3. Attach the **Mounting Bolts (2)** to the faucet body.
4. Position faucet by lowering the **Mounting Bolts (2)**, **Inlet Shank (14)** including the attached **Supply Tube (6)**, and the **Sensor Eye Cable (11)** through the deck holes. Secure the faucet using the **Slotted Washers (4)** and the **Mounting Nuts (5)**.
5. Considering the length of the **Supply Tube (6)**, drill two holes, 5 3/4" apart on the wall vertically, to mount the **Control Box (12)**, using the two mounting screws and anchors provided. Please make sure the **Control Box (12)** is mounted with the arrow on the lid pointing UP.
6. Attach the **Solenoid Valve (8)** to the **Supply Tube (6)** using the **Compression Adapter (7)**.
  - a. **Pre-tempered or cold water only:** Use a union fitting (not supplied) to connect the supply line (not supplied) from the supply stop to the **In-Line Filter (9)**.
  - b. **Tempered water:** Attach an optional Hydrotek HC-001 or HC-003 mixing valve to the **In-Line Filter (9)**. Connect the supply lines (not supplied) to the mixing valve.

**USE TEFLON TAPE FOR ALL CONNECTIONS, NO PIPE DOPE**

7. Connect the **Sensor Eye Cable (11)** into matching connector on the PC Board in the **Control Box (12)**; making sure the cables are seated properly.
8. To ensure proper operation, "DRY TEST" the faucet by connecting power to the unit before turning water on.
  - a. **AC Powered:** Plug the Power Adapter cable into the appropriate connector on the PC Board in the **Control Box (12)**, then plug the **Power Adapter (15)** into a 120 V AC wall outlet. Place your hand in front of the sensor eye and listen for a clicking sound.
  - b. **Battery Powered:** Properly install new batteries into the battery holder. Place your hand in front of the sensor eye and listen for a clicking sound.
  - c. If there is no clicking sound, push the reset button on the PC Board inside of the **Control Box (12)**. Listen for a clicking sound.
  - d. **\*\*If there is still no clicking sound, call Hydrotek at the number listed below.**
9. Insert the blue plug and the brass ring on the end(s) of the shielding for the **Sensor Eye Cable (11)** and the cable for the **AC Power Adapter (15)** (AC models ONLY), into the designated openings at the bottom of the **Control Box (12)**. To ensure proper water resistance, reinstall the cover for the **Control Box (12)** and tighten the screws.
10. Turn on the water and check for leaks. Place hand in front of the sensor eye to activate water flow. Remove hands and the water should stop.
11. Periodically clean the filter element in the **In-Line Filter (9)**.



AC powered  
plug-in power  
adaptor  
Input: 100-240VAC  
Output: 15VDC

### Parts:

1. Faucet Body	9. In-Line Filter
2. Mounting Bolt (2)	10. Nylon Washer
3. Mounting Gasket	11. Sensor Eye Cable
4. Slotted Washer	12. Control Box
5. Mounting Nut	13. Aerator
6. Supply Tube	14. Inlet Shank
7. Compression Adapter	15. Power Adapter (AC models only)
8. Solenoid Valve	

**HYDROTEK INTERNATIONAL, INC.**  
 5055 Forsyth Commerce Rd., Ste 124  
 Orlando, FL 32807  
 800.922.9883 (Phone)  
 866.670.5580 (Fax)  
 www.hydrotekintl.com



**IMPORTANT:** (1) For outdoor installations, the faucets must be installed in fully enclosed spaces where they are completely shielded from direct sunlight, as exposure to the sun can affect performance. Hydrotek International, Inc. is not liable for any damages, malfunctions, or performance issues caused by exposure to direct sunlight.  
 (2) Additionally, the stop valve must not be opened beyond the point where water flow exceeds the sink drain's capacity. The sink's drain and plumbing must accommodate continuous water flow from the faucet to prevent overflow. Hydrotek is not responsible for any damages resulting from sink overflow caused by water flow exceeding the capacity of the drain or pipes. Proper installation and operation are the user's responsibility.

# HYDROTEK FAUCET INSTALLATION TROUBLESHOOTING GUIDE

OPERATION: When power is connected, the unit will automatically begin to perform the setup procedure. You will hear a click sound and the sensor light will flash. Once setup is complete, water will flow when the sensor is activated by placing the user's hands under the spout and will continue to flow for the duration of the sensor activation. Water flow will automatically stop once the user's hands are removed. Periodic maintenance is required for smooth and trouble-free operation.

PROBLEM	SYMPTOM	CAUSE	SOLUTION
CONTINUOUS or NO water flow after installation, clicking is undetectable when sensor is activated	*AC Units: Water does not stop running or water does not flow	There is no power to the unit	In the case of continuous flow: turn off water supply at the stop valves. Plug in power supply. Perform dry test to confirm solenoid click activation sound. If the click sound is undetectable, verify the power cord and the sensor cable are connected properly to the PCB. If the problem persists, verify the power supplied by the outlet. <i>*Be sure to turn the water supply back on after solenoid click sound is detectable to verify correct operation</i>
	*Battery Units: Water does not stop running or water does not flow	There is no power to the unit	In the case of continuous flow: turn off water supply at the stop valves. Install all 4 AA batteries. Perform a dry test to confirm solenoid click activation sound. If the click sound is undetectable, verify the power cord and the sensor cable are connected properly to the PCB. <i>*Be sure to turn the water supply back on after solenoid click sound is detectable to verify correct operation</i>
	*3000C & 4000C MODELS ONLY: Water does not stop running	Manual override handle is enabled	In the case of continuous flow: locate manual override handle on the right side and set to "automatic" position. If the problem persists, turn off water supply at the stop valves. Perform the steps listed above for the appropriate power supply. <i>*Be sure to turn water supply back on to verify correct operation</i>
NO water flow after installation, clicking is detectable when sensor is activated	No water flow when sensor is activated	Water supply stop valve(s) are not fully open	Turn the stop valve(s) fully open
	*Units with below deck mixing valves: Faucet does not flow at all, and stop valves are fully open	Mixing valve is defective	Disconnect tempered line and place in a bucket to confirm normal waterflow. If there is no flow, replace defective mixing valve
LIMITED water flow when the sensor is activated	Faucet is trickling or has low water pressure	Excessive line debris has clogged the inline filter and/or the aerator	Turn off stop valve(s), remove inline filter screen and rinse with water. Remove aerator with aerator key and rinse with water. Properly flush the line before reinstalling the filter(s)

*For issues beyond the steps of this troubleshooting guide, please call:*

**Hydrotek Technical Support  
(800)922-9883**

### Care and Cleaning Instructions:

- **WARNING!** Using abrasive or chemical cleaners *will* damage the chrome or decorative finishes.
- Use only soap and water to clean the finish, then wipe dry with a clean cloth.
- If chemical cleaners are used for other parts of the lavatory, ensure that the faucet is protected from potential contact from those cleaners.